MY/EK®

PROFESSIONAL DIGITAL CATERING URN

MYWU10LTR / MYWU16LTR / MYWU20LTR



Please read and retain for future reference

Introduction

Safety Instructions

Please read this instruction manual carefully before use and keep in a safe place for future reference. If you give the appliance to another person supply them with this instruction manual.



General Information

Thank you for purchasing your new Catering Urn. These operating instructions will help you use it correctly and safely. We recommend that you spend some time reading this instruction manual in order that you fully understand all the operational features it offers. Read all the safety instructions carefully before use and keep this instruction manual for future reference. We reserve the right for any errors in text or images and any necessary changes made to technical data. If you have any questions concerning technical problems please contact our Customer Services on 0800 091 3171.

MYLEK Digital Catering Urns are constructed almost entirely of hygienic stainless steel material and if used correctly will provide you with many years of trouble-free service. With its digital LCD thermostat, it enables you to set your own temperature for the perfect drink and is also energy efficient.

IMPORTANT SAFETY INFORMATION

- Always ensure that the voltage on the rating label corresponds to the mains voltage in your home.
- Incorrect operation and improper use can damage the appliance and cause injury to the user.
- This appliance can be used by children aged from 8 years and above if they have been given supervision or instruction concerning use of the appliance in a safe way and if they understand the hazards involved. Cleaning and user maintenance shall not be made by children unless they are older than 8 and supervised. Keep the appliance and its cord out of reach of children aged less than 8 years.
- Check the power cable and plug regularly for any damage. If the cable or the plug is damaged, it must be replaced by the manufacturer or qualified person in order to avoid an electrical hazard.
- Do not use the appliance if it has been dropped or damaged in any way. In case of damage, take the unit in for examination and/or repair by an authorised service agent.
- Never immerse the unit in water or any other liquid for cleaning purposes.
- Remove the plug from the socket by gripping the plug. Do not pull on the cable to disconnect the appliance from the mains. Always unplug the unit when not in use, before cleaning or when adding or removing parts.
- The use of accessory attachments that are not recommended or supplied by the manufacturer may result in injuries, fire or electric shock.
- Do not let the cable hang over the edge of a table or counter. Ensure that the cable is not in a position where it can be pulled on inadvertently.
- Do not allow the cable to touch hot surfaces and do not place on or near a hot gas or electric burner or near a heated oven.
- Do not use the appliance on a gas or electric cooking top or over or near an open flame.
- Use of an extension cable with this appliance is not recommended. However, if it is necessary to use an extension lead, ensure that the lead is suited to the power consumption of the appliance to avoid overheating of extension cord, appliance or plug point. Do not place the extension cable in a position where it can be pulled on by children or animals or tripped over.
- This appliance is not suitable for outdoor use. Do not use the appliance for anything other than its intended use. Do not carry the appliance by the power cable.
- Do not leave the appliance unattended during use. Always unplug the unit when not in use or before cleaning.
- Always operate the appliance on a smooth, even, stable surface. Do not place the unit on a hot surface.

- Ensure that the unit is switched off after use.
- The manufacturer does not accept responsibility for any damage or injury caused by improper or incorrect use, or for repairs carried out by unauthorised personnel.
- In case of technical problems, switch off the product and do not attempt to repair it yourself. Return the appliance to an authorised service facility for examination, adjustment or repair. Always insist on the use of original spare parts. Failure to comply with the above mentioned precautions and instructions could affect the safe operation of this product and void your warranty.
- Your appliance must never be switched on through an external timer or any kind of separate remote control system.
- Be careful refilling while the appliance is hot. Always make sure the unit is switched off and unplugged before refilling.
- The appliance is not a toy. Do not let children play with it.
- This appliance has been incorporated with a grounded plug. Please ensure the wall outlet in your house is earthed.
- Do not use the appliance other than for intended use.
- Unplug the appliance from the outlet when not in use and before cleaning. Allow the appliance to cool before putting-on or taking-off parts, and before cleaning the appliance.
- Never use the appliance for anything other than water.
- NEVER attempt to move the appliance unless emptied of hot or cold water and unplugged.
- DO NOT site the urn when it can be knocked off the counter top or where someone could lean on the tap accidentally.
- ALWAYS sit the urn on a surface that can withstand the weight of the urn and the water in it. For 10L models that's around 14kgs, for 16ltr models that's around 20kgs and for 20L models that's around 26kgs!
- DO NOT leave the urn switched on overnight if it is not in use. It wastes energy and the urn could boil dry, which can damage the element and void your warranty.
- DO NOT operate the urn without the lid securely with the locking switch located on the handle.

Before Using Your Water Urn

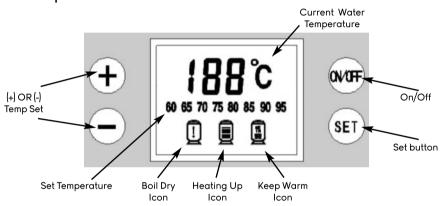
If you are using the urn for the first time, it is recommended to first twice clean your urn by boiling a full urn of water twice and then carefully discarding the water each time. Clean all detachable parts - such as top cover, drip tray and wipe the surface with a clean damp non abrasive cloth. Never wash detachable parts in a dishwasher.

Boil Dry Protection Switch

Should you accidentally operate the urn without water or it boils dry the boil dry protection will sound to warn you that the urn as no water and the "Boil Dry" icon will show. To rectify this turn follow the instructions below:

- 1. Turn the urn off and unplug from power outlet and allow to cool for 20 minutes.
- 2. Carefully fill with water.
- 3. Turn the urn on and allow to boil as normal

Description



Product features

- Energy saving temperature LCD display.
- User friendly LCD display.
- Rapid boil when filled to the max level.
- Temperature adjusting function to select your desired warming temperature, ensuring it is safe and hygienic.
- LCD displays the water temperature and the icons for "Heating up," "Keep warm" and "Boil dry".
- Boil-dry protection and alarm warning.
- Easy to clean.
- Lockable safety lid.
- Drip tray.

Operation

- Remove the top cover (lid). Fill the urn with the desired amount of water. Then
 replace the top cover and lock into place. The water level should not exceed
 max marks or sit below min level. Too little water will result in the urn switching off
 before the water has boiled.
 - NOTE: NEVER fill water above the maximum level and always ensure that the top cover is firmly locked in place with the switch located on the handle before plugging into the power outlet.
- 2. Connect the plug into a power outlet (the power outlet must match the voltage shown on the rating label). The unit will beep once and the blue LCD backlight will illuminate. The main display will show the present water temperature. If no button is pressed within 5s the blue LCD backlight will turn off (Energy Saving Standby mode).
- 3. Normal Mode: To operate press the LCD "ON/OFF" button, the unit will beep once. The main display will show current water temperature and the icon of "Heating Up" mode. After 3 seconds if you do not press any button, the program will perform to the default setting which heats the water to the boiling point 98°-100° and will maintain this level in a normal environment or 95°-98° if the urn is located in a cooler environment. The mode icon will display "Keep Warm" mode when temperature is reached.
- 4. Set Temperature Mode: First press the "ON/OFF" button, the unit will beep once. Then press (+) or (-) to adjust and set to the desired keep warm temperature, the main LCD display and small display will show 60° and rises each time when (+) or (-) are pressed by 5° increments (65°, 70°, 75°, 80°, 85°, 90°, 95°, 100). Once you select you desire temperature, press the SET button.
- a. After setting your desired temperature, the main temperature display will return to showing the actual current water temperature 5s after the last time the (+) or (-) or SET button is pressed.
- b. If choosing to SET at 100°, the water will heat to the boiling point (98° 100°). Then it will stop heating and maintain 98°-100° and will maintain this level in a normal environment or 95°-98v if the urn is located in a cooler environment. The mode icon will display "Keep Warm".
 - NOTE: After choosing the desired temperature, the "SET" button must be pressed in 5s. Otherwise, the system will automatically return to the last setting.
- 5. To set the urn to the default setting and cancel the desired SET temperature simply press the "ON/OFF" button to turn off the urn and again to turn on the urn, the urn will then operate in the default setting and boil to 98°-100° and the "Keep Warm" icon symbol will show once temperature is reached.

6

- 6. When the unit is in "Keep Warm" mode and you pour cold water into the urn because the unit needs to be filled the unit will automatically switch to boil mode and the "Heating Up" icon will show until the temperature is reached then the "Keep Warm" icon will show.
- 7. To prolong the life of your urn, we always recommend that the unit is unplugged from its power source when not in use (especially overnight and at weekends).

Cleaning & Maintenance

Always disconnect the appliance from the power outlet and let the appliance completely cool down before cleaning.

- 1. Never immerse the urn or power cord in water.
- 2. Carefully pour out all water from urn.
- 3. Carefully wipe the unit and all parts with a damp clean cloth.

 CAUTION: Do not use chemicals, steel, wooden or abrasive cleaners to clean the outside of the urn to prevent scratching and fading.

Descaling

Excessive limescale build-up can cause the element to overheat and can even cause the tap to malfunction! Make regular checks of the inside of the urn for signs of limescale. It is essential that limescale deposits be cleaned using proprietary descaling tablets, powders or liquids (available from most supermarkets). It is good practice for areas of hard water to descale the urn every week. Those in soft water areas won't need to descale the urn quite as often. For a heavily scaled urn use approximately four times the amount of descaling product required for a kettle. Repeat if necessary.

PLEASE NOTE YOUR WARRANTY DOES NOT COVER MALFUNCTIONS CAUSED BY EXCESSIVE LIMESCALE BUILD UP.

PAT Testing

When used in a workplace, this product must be safety-tested yearly by a qualified electrician (PAT Tested) in order to comply with the Electricity at Work Regulations. We recommend that it is PAT tested regularly when used in a domestic environment.

Environmental Responsibilities



Meaning of crossed-out wheeled dustbin:

Do not dispose of electrical appliances as unsorted municipal waste, use separate collection facilities.



Contact your local council for information regarding the collection systems available.

If electrical appliances are disposed of in landfills or dumps, hazardous substances can leak into the groundwater and get into the food chain damaging your health and well-being.

When replacing old appliances with new ones, the retailer is legally obligated to take back your old appliance for disposal free of charge.

Pat Testing

When used in a workplace, this product must be safety-tested yearly by a qualified electrician (PAT Tested) in order to comply with the Electricity at Work Regulations. We recommend that it is PAT tested regularly when used in a domestic environment.

SERVICE WARRANTY

Hygiene Supplies Direct guarantees the product free from defects in materials and workmanship for a period of 1 year from date of purchase.

Should this unit be operated under conditions other than those recommended, at voltages other than the voltage indicated on the unit, or any attempts made to service or modify the unit, then the warranty will be rendered void. The product you buy may sometimes differ slightly from illustrations. This warranty is in addition to, and does not affect, your statutory rights.

If you have any problems with this product, please call our Help Desk on 0800 091 3171 or email sales@hygienesuppliesdirect.com

NLC Services Ltd, Brierley Hill, UK, DY5 8DZ declares that the MYLEK Digital Catering Urn is exclusively manufactured and imported for Hygiene Supplies Direct Ltd.

8

